

MyGeoCard — Public offer / Terms and policies

Updated: 2026-06-12 | Flitt/TBC Pay by Link

1. Terms and Conditions

Merchant: LLC "Euro Tour", identification code: 445416434. Trade brand/service: MyGeoCard (<https://www.mygeocard.com>).

These Terms and Conditions govern use of the MyGeoCard mobile app and website, including online purchase of digital products (eSIM/internet packages), online tour bookings, tourist information, and QR discounts at partner venues.

By using the Service you confirm that you have read these Terms, the Privacy Policy, Refund Policy and Delivery Policy. If you do not agree, do not use the Service.

Prices, promotions and partner offers may change. Information is provided on a best-effort basis.

2. Privacy Policy

LLC "Euro Tour" ("we") processes personal data only to provide the Service: name/email, account identifiers, order history, and technical device logs.

Sign-in may use Google, Apple, Telegram, or email and password. For payments, card data is processed by Flitt/bank — we do not store full card numbers.

We do not sell your data. You may request access/deletion via the contact details below.

Data is retained in line with applicable law and service security requirements.

3. Refund Policy

Digital products (eSIM/internet package): if the activation code/QR was not used, a refund may be considered within 14 calendar days of payment — email mygeocard@gmail.com with the payment ID.

Activated or used eSIM is generally non-refundable except where required by law.

Refunds are made via the same payment channel where possible, within 5–10 business days after approval.

QR discounts at partners: monetary refunds follow the partner's rules; MyGeoCard is not responsible for partner refusal.

4. Tour booking, cancellation and refunds

Tour bookings are made on <https://www.mygeocard.com> — select a tour, date, number of guests and pay online via the secure Flitt checkout. After successful payment you receive confirmation (by email and/or Telegram) with a booking reference. The booking is valid only for the stated date and start time; meeting point — Batumi, 36 Memed Abashidze St (as shown on the tour page).

You must provide accurate contact details and arrive on time at the meeting point. Tour start time is shown on the tour page; if you are late, the organiser may refuse participation without a refund.

Cancellation by the customer: (a) more than 48 hours before the tour start — full refund; (b) 24–48 hours before — 50% refund of the amount paid; (c) less than 24 hours before or no-show — no refund.

To request cancellation, email mygeocard@gmail.com or message Telegram @MyGeoCard_bot with your booking reference, name, tour name and date. The request must be received within the time windows stated above.

Date change: more than 48 hours before the tour, one free reschedule to another available date for the same tour is possible (subject to availability). A second or further change is treated as cancellation (see above).

Cancellation by the organiser (weather, minimum group not met, force majeure, etc.): full refund or free reschedule to another date — at the customer's choice.

Refunds are processed via the same payment channel used for the transaction, within 5–10 business days after approval. The MyGeoCard QR discount is part of the price paid; refunds are based on the amount actually charged.

5. Delivery Policy

eSIM and digital packages are delivered electronically — in the app or by email with QR/activation instructions after successful payment confirmation.

Typical delivery time: instant to within 24 hours. If delayed, contact us — we will resolve or refund as appropriate.

Tour booking confirmation is delivered electronically — by email and/or Telegram after successful payment.

Physical delivery (SIM card etc.) is not part of this online offer unless explicitly stated.

6. Payments

Online payment is made on the secure Flitt (TBC Bank payment service) page (card, Apple Pay, Google Pay — as supported by the provider).

Service unlock (eSIM / discount access) occurs only after successful payment confirmation.

7. Contact information

Email: mygeocard@gmail.com | Phone: +995 551 237 788 | Address: Georgia, Batumi, 36 M. Abashidze St.

Website: <https://www.mygeocard.com> | Last updated: 2026-06-12

8. Limitation of liability

The Service is provided “as is”. LLC "Euro Tour" is not liable for internet/mobile network outages, third-party (partner, payment provider) links or actions, or force majeure events.